


## [Mac] CaptureShare Software Release Note – Aug 9<sup>th</sup>, 2024

<b>VERSION</b>	1.3.2117.0
<b>HARDWARE COMPATIBILITY</b>	<p>The following product models are supported by CaptureShare.</p> <p>Pro AV PTZ Camera:</p> <ul style="list-style-type: none"> <li>• PTZ310/PTZ310N/PTZ330/PTZ330N 0.0.0000.60 and above</li> <li>• TR310/TR311/TR311HN/TR313/TR331/TR333 0.0.0000.16 and above</li> <li>• TR530/TR320 0.0.1000.47 and above</li> <li>• TR333V2/TR323NV2/TR313V2/TR311HWV2 0.1.0000.16and above</li> <li>• PTZ310U(N)V2/PTZ330U(N)V2/PTZ211/PTZ231 0.0.0000.12 and later</li> <li>• DL30 7.0.0000.08 and above</li> <li>• TR535 0.0.0000.18 and later</li> <li>• UE1 0.0.0000.09 and later</li> </ul> <p>Medical Camera:</p> <ul style="list-style-type: none"> <li>• MD330U/MD330UI</li> <li>• MD120U series</li> </ul> <p>DocCam:</p> <ul style="list-style-type: none"> <li>• U50/U70/U70+/F17-8M/F50-8M/M17-13M/M15-13M/ M11-8M/M90UHD/M15W/M70W/M5/F50+</li> </ul>
<b>OPERATING DEVICES / SYSTEMS</b>	Mac 10.15 Mac 11 Mac 12

<p><b>1.3.2117.0</b></p> <p><b>Release date:</b> <b>Aug 9<sup>th</sup>, 2024</b></p>	<p><b><u>WHAT'S NEW &amp; Improvement</u></b></p> <ul style="list-style-type: none"> <li>• Supports TR535</li> <li>• Supports UE1</li> <li>• Support offline firmware update</li> </ul> <p><b><u>Features Improvement</u></b></p> <ul style="list-style-type: none"> <li>• NA</li> </ul> <p><b><u>KNOWN ISSUES</u></b></p> <ul style="list-style-type: none"> <li>• N/A</li> </ul>
<p><b>1.3.2109.0</b></p> <p><b>Release date:</b> <b>Dec 11<sup>th</sup>, 2023</b></p>	<p><b><u>WHAT'S NEW &amp; Improvement</u></b></p> <ul style="list-style-type: none"> <li>• Supports Ukrainian</li> <li>• Supports PTZ211/PTZ231</li> </ul> <p><b><u>Features Improvement</u></b></p> <p><b><u>KNOWN ISSUES</u></b></p>
<p><b>1.3.2099.0</b></p> <p><b>Release date:</b> <b>Aug 17<sup>th</sup>, 2023</b></p>	<p><b><u>WHAT'S NEW &amp; Improvement</u></b></p> <ul style="list-style-type: none"> <li>• Support MD120 series</li> <li>• Support PTZ Camera PTZ310UV2/PTZ310UNV2/PTZ330UV2/PTZ330UNV2</li> </ul> <p><b><u>Features Improvement</u></b></p> <ul style="list-style-type: none"> <li>• Fix firmware update message of synchronization</li> <li>• Fix power frequency default value</li> <li>• Fix some model name cut issue</li> <li>• Fix AVerMedia BU113 setting empty issue</li> <li>• Fix USB reconnect detection issue</li> </ul> <p><b><u>KNOWN ISSUES</u></b></p>

<p><b>1.3.2089.0</b></p> <p>Release date: Apr 25<sup>th</sup>, 2023</p>	<p><b><u>WHAT'S NEW &amp; Improvement</u></b></p> <ul style="list-style-type: none"> <li>• Support PTC330UNV2</li> </ul> <p><b><u>BUG FIXED</u></b></p> <ul style="list-style-type: none"> <li>• Some UI and wording fixed</li> </ul> <p><b><u>KNOWN ISSUES</u></b></p> <ul style="list-style-type: none"> <li>• N/A</li> </ul>
<p><b>1.3.2087.0</b></p> <p>Release date: Apr 7<sup>th</sup>, 2023</p>	<p><b><u>WHAT'S NEW &amp; Improvement</u></b></p> <ul style="list-style-type: none"> <li>• Support MD330U New Features</li> <li>• Support AVerMedia BU113</li> </ul> <p><b><u>BUG FIXED</u></b></p> <ul style="list-style-type: none"> <li>• MD330U power off will stop streaming but still can be found from IPCam Utility</li> </ul> <p><b><u>KNOWN ISSUES</u></b></p> <ul style="list-style-type: none"> <li>• Camera name cut on some long string models.</li> <li>• Firmware update failure asynchronous</li> <li>• Power frequency default value error.</li> <li>• Basic image setting is empty on AVerMedia BU113</li> <li>• Abnormal UI for 480p or lower streaming format</li> <li>• USB disconnection retry issue</li> <li>• No internet connection will randomly cause app no response and show loading.</li> </ul>
<p><b>1.3.2081.0</b></p> <p>Release date: Jan 7<sup>th</sup>, 2022</p>	<p><b><u>WHAT'S NEW &amp; Improvement</u></b></p> <ul style="list-style-type: none"> <li>• [New] Support MD330U</li> </ul>

	 <p><b><u>BUG FIXED</u></b></p> <p>None</p>
<p><b>1.3.2077.0</b>  <b>Release date:</b>  <b>October 3, 2022</b></p>	<p><b>WHAT'S NEW &amp; Improvement</b></p> <ul style="list-style-type: none"> <li>• <b>[New] Support Audio Delay</b></li> </ul> <p>Other settings/Advance Setting</p>

<p><b>Known Issues</b></p>	<ul style="list-style-type: none"> <li>• UVC streaming display isn't workable with &lt;NDI/Streaming only mode&gt;, but users still can select it in the list includes 3rd party Software. <ul style="list-style-type: none"> <li>• We are working on the fix for next release.</li> <li>• Workaround: Please change the camera mode to "USB only".</li> </ul> </li> <li>• Camera 4K resolution only can be selected in USB only mode. <ul style="list-style-type: none"> <li>• Workaround: Switch the mode from others to "USB only" mode in web settings.</li> </ul> </li> </ul>
<p><b>Limitation</b></p>	<ul style="list-style-type: none"> <li>• DL/PTZ/TR camera models don't have the brightness settings in CaptureShare. <ul style="list-style-type: none"> <li>• It can be adjusted in web settings.</li> </ul> </li> </ul>